

# OLIVIA GIBBS

# WORK EXPERIENCE

### PERSONAL PROFILE

Award-winning sales rep distinguished by surpassing quota objectives and providing elite client experiences. Self-starter ranked in the top 10% nationwide for sales of both newly launched and established products. Strategic negotiator and communicator who is client-focused, quickly establishes rapport, and cultivates lasting relationships with accounts.

### **EDUCATION**

### University of Pittsburgh

Master of Science in Chronic Disease, 2017

### University of Southern California (USC)

Bachelor of Arts in Communication, 2015

### Sales Account Executive

Hibu - Omaha, NE November 2020 - present

- Exceeded revenue objectives by 128% by identifying and leveraging new business-to-business opportunities within regional territory
- Successfully implemented client retention strategies within core book of business, retaining over 98% of clients
- Developed and maintained trusting relationships with clientele by establishing proactive client-driven solutions and resolving issues with a sense of urgency
- Successfully closed sales and maximized revenue, achieving above standard quotas currently ranking top 10 in first year with company
- Demonstrated superior product knowledge and continued educational training to effectively educate and engage clients
- Conducted prospecting and cold calling, as well as created and presented digital presentations to build value of software products
- Received most 5-star client reviews in the region as a result of strategic planning and executing daily/weekly business plans with consistent follow-up

### SKILLS

- Product knowledge
- Assertive closing
- Negotiation
- Client retention
- Account management
- Cultivating relationships
- Creative problem solving
- Strategic planning

### Field Producer

FOX Sports Florida - Fort Lauderdale, FL 2018 - 2020

- Lead organizational meetings detailing content research and team structures
- Collaborated with professional teams creating effective scheduling operations that produced quality fan experiences
- Conducted interviews with athletes from the Miami Heat, Tampa Bay Rays, Miami Marlins, Orlando Magic and Florida Panthers
- Teamed with camera crew to obtain relevant shots, footage and highlights
- Researched current story ideas with producers for shows, packages and features

### **CONTACT**

Cell: (678) 294-0400

Email: oliviagibbslive@gmail.com

Address: 1616 Cook Road Oxford, GA 30054

### Production Assistant

FOX Sports Florida - Fort Lauderdale, FL 2018 - 2020

- Managed schedules of directors, producers and hosts to ensure timely workflow throughout live studio productions
- Organized daily tasks for fellow assistants to coincide with specific sporting events
- Selected to train new employees to expedite their acclimation in the fast-paced work environment
- Produced packages for on-air talent to complement studio shows

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#### **ACC Production Intern**

FOX Sports Florida - Fort Lauderdale, FL 2017 - 2018

- Devised daily operations for Executive and Coordinating Producers
- Executed all aspects of studio production including content creation and studio setup
- Hosted, edited and produced weekly shows for the Miami Heat and FOX Sports Florida social media accounts
- Performed behind the scenes interviews for social media accounts
- Reported daily updates for the networks' professional teams

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### University of Southern California (USC) ACHIEVEMENTS/LEADERSHIP

- Outstanding Sales Representative: Best Sales Performance Rookie of the Year
- Division I Women's Basketball: USC and University of Pittsburgh student-athlete
- PAC-12 and ACC Academic All-American
- Captain of USC and Pittsburgh Women's Basketball Teams
- Girls Got Next: guest speaker and panelist for an NFL Women's Networking Event
- Leadership Summit: UCLA, 100 finalists selected nationwide to attend academic retreat
- Volunteer: Lending Hearts foundation for children in remission of cancer
- Volunteer: Children's Hospital Los Angeles mentor to children battling terminal illnesses

# **CONTACT**

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- Maggie Maloney: Director of Sales, Seagen

PROFESSIONAL REFERENCES

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Cell: 412-512-7804

LinkedIn: linkedin.com/in/maggiemaloney

- Jeff Johanns: Regional Vice President, Hibu

Email: Jeff.johanns@hibu.com

Cell: 402-250-8012

LinkedIn: https://www.linkedin.com/in/jeff-johanns-0a8410213