# EMMA WHITE

## Regional Sales Manager

### CONTACT

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#### EDUCATION

Bachelor of Arts Business Administration University of California, Berkeley 2008 - 2012 Berkeley, CA

#### SKILLS

HubSpot CRM bpm'online Microsoft Power BI Microsoft Teams Highspot Pipeliner CRM Adobe Sign LinkedIn Sales Navigator Anaplan Buffer

#### WORK EXPERIENCE

#### **Regional Sales Manager**

Cisco Systems

2018 - current / San Jose, CA

- *Spearheaded a \$4.2 million increase in regional sales revenue* within the first year by implementing data-driven strategies and optimizing the sales funnel.
- Cut operational costs by \$1.2 million by streamlining sales processes and improving resource allocation, resulting in a significant boost to profitability.
- Effectively utilized HubSpot CRM to segment the customer base, resulting in a 24% improvement in customer retention and satisfaction rates.
- Leveraged Microsoft Power BI to analyze sales data and market trends, providing actionable insights that led to a 14% increase in the accuracy of sales forecasts.

#### Sales Manager

Adobe Inc.

2015 - 2018 / San Jose, CA

- *Reduced customer churn by 18%* through proactive account management and customer retention initiatives.
- Utilized Pipeliner CRM to track and analyze sales data, resulting in a 27% improvement in sales forecasting accuracy.
- Introduced weekly sales coaching sessions, leading to a 12% increase in the team's closing rate.
- Implemented Highspot sales enablement platform, resulting in a 13% improvement in content engagement and sales readiness.

#### Sales Development Representative

HPE

2013 - 2015 / San Jose, CA

- Demonstrated proficiency in Salesforce CRM, effectively managing and updating 500+ leads in the database while maintaining data accuracy.
- Managed and scheduled social media content using Buffer, resulting in a 12% more inbound leads from social platforms.
- Achieved a 26% increase in qualified leads generation within the first quarter, *resulting in an additional \$251K in potential revenue*.
- Used LinkedIn Sales Navigator to identify and connect with key decision-makers, leading to a 33% higher response rate compared to traditional outreach methods.