
GLENN THOMAS, MPA, CSSGB

EXPERIENCE

CHIEF HEART OFFICER, LEADERSHIP MATTERS GROUP, LLC; CHARLOTTE, NC; 2013 - PRESENT

Serve as chief content creator, & learning and development facilitator for all service platforms. We specialize in executive coaching, leadership development, theory-practice training and provide support resources for organizational culture design and development. Clients include school systems, non-profits, private corporations, and community organizations. www.weinspirepeople.com

EXECUTIVE DIRECTOR, JUSTICE INITIATIVES, INC.; CHARLOTTE, NC; 2018 - 2019

Served as the chief executive officer; supervised the business and programmatic operations. Advanced the organization's mission and vision through the development and execution of intermediary judicial programs/initiatives. www.justiceinitiatives.org

REGIONAL SALES MANAGER, HEXAGON; CHARLOTTE, NC; 2015 - 2017

Served as regional sales manager for the southeast territory. Supported customers by providing them with software solutions that advanced their mission critical operations. Partnered and collaborated with internal and external customers, including government elected officials, public administrators and private industry leaders, in order to promote effective solution delivery strategies to achieve top-line sales. www.hexagonsafetyinfrastructure.com

GENERAL MANAGER, TARGET CORP; GREENSBORO, NC; 2013 - 2015

Served as store team leader, supervising over 200 team members, including sales leaders and assistant store managers. Responsible for all business and personnel operations, including a \$50 million annual sales goal. Served as community engagement manager for the district, working with non-profits and community partners to ensure the Target team and community worked together on behalf of youth and families. Achieved top sales, growth and store recognition in 2014. www.target.com

EXECUTIVE DIRECTOR, YMCA OF GREATER CHARLOTTE.; CHARLOTTE, NC; 2012 - 2013

Served as director and staff supervisor for the association's community engagement department, overseeing all finance, policy, and community-based education and out-of-school programs. Led external partnership collaborations that advanced the mission of the YMCA and youth development initiatives. Achieved a \$900k federal grant award for community based initiatives through the 21st CCLC Grant Initiative. www.ymcacharlotte.org

ASSOC. REGIONAL DIRECTOR, BIG BROTHERS BIG SISTERS OF AMERICA; CHARLOTTE, NC; 2010 - 2012

Served as southeast associate regional director, overseeing a ten state region, encompassing thirty association affiliates. Consulted and supported affiliate chief executives and board leaders to advance their financial and programmatic successes through site visit consults, business audits, coaching, and annual standards evaluations. Supervised a network of over \$25 million in gross revenue. www.bbbs.org

DIVISION MANAGER/BUDGET & POLICY MANAGER, CITY OF ATLANTA; ATLANTA, GA – 2005 - 2009

Served as budget & policy public safety division manager; supervised an internal budget and policy team with over 3,500 team members in the city's public safety division. Responsible for the development and recommendation of the \$750 million general and enterprise fund budgets; led all public safety finance and policy initiatives, including technology, infrastructure, disaster response and external relations. www.atlantaga.gov

MANAGEMENT ANALYST, COUNTY MANAGER'S OFFICE; CHARLOTTE, NC; 2003 - 2005

Served as management analyst in the office of strategic organizational improvement. Served as a corporate performance consultant and budget analyst for departments such as Charlotte-Mecklenburg Schools, general services, library services, real estate services, and other assigned departments. www.MeckNC.gov

EXECUTIVE DIRECTOR, GO HELP OTHER, INC.; DURHAM, NC; 2001 - 2003

Served as chief executive officer and reported to the Board of Directors. Founded GHO, Inc. and developed the signature GHO technology programs while cultivating key collaborative partners, including Durham County Schools, City of Durham, Operation Breakthrough, Durham County Government, Kroger, IBM, Cisco, and the state of North Carolina Juvenile Justice Office.

EDUCATION

- DOCTORATE OF EXECUTIVE LEADERSHIP, 2021 - UNIVERSITY OF CHARLESTON, WV
- MASTER'S OF PUBLIC ADMINISTRATION, 2004 - NC CENTRAL UNIVERSITY, DURHAM, NC
- GRADUATE ASSISTANT, 2001 - WORLD HEALTH ORGANIZATION; GENEVA, SWITZERLAND
- BACHELOR'S OF ARTS, 2000 - NC CENTRAL UNIVERSITY, DURHAM, NC