

# MATTHEW NOLAN

SOFTWARE DEVELOPER | CYBER SECURITY ENTHUSIAST

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## PROFILE

I am a Software Developer with a strong passion for Cybersecurity, specializing in building robust applications using React, TypeScript, Angular, Node, and Python. With a commitment to safeguarding digital assets, I combine technical expertise with a proactive approach to secure and innovative development. I am eager to apply my skills to create technology solutions that address the evolving challenges of the digital world. Recently, I implemented end-to-end encryption, an AI chatbot, and 2FA sign-ins in a messaging app, enhancing security and user experience.

## EXPERIENCE

### GEEKS2U

SOFTWARE DEVELOPER | NOV 2024 - PRESENT (6 MONTH CONTRACT)

- Fulfilled tickets by building new features, fixing bugs, and conducting unit tests and code reviews.
- Contributed to both internal and external systems development using React, TypeScript, Angular, CSS, and Jest.
- Improved code quality and team efficiency through collaborative problem-solving and testing.

CYBER SECURITY WORK EXPERIENCE | APR 2023 - NOV 2024

- Enhanced organizational security by applying fundamental cybersecurity practices learned through formal education.
- Managed off-boarding processes, including securely archiving staff emails and data for retention.
- Configured and monitored security alerts in Datadog SIEM, integrated dashboards for actionable insights, and investigated threats to mitigate potential risks.

CUSTOMER SERVICE SPECIALIST (SUPERVISOR | SEPT 2020 - NOV 2024

- Trained and onboarded new team members, resolving customer escalations and complex service issues.
- Assisted colleagues with challenging customer service situations, ensured smooth cross-departmental operations, and supported administrative duties to meet business needs.

### Fujifilm Business Innovation

AREA SALES MANAGER - DUNEDIN | APRIL 2019 - FEBRUARY 2022

- Managed sales and profit targets for the Greater Dunedin area, fostering new business opportunities and strengthening customer relationships.
- Oversaw installation schedules and ensured clear communication between clients and internal teams.

ACCOUNT MANAGER - AUCKLAND | JUL 2017 - APRIL 2019

- Consistently achieved monthly sales quotas by developing new business, negotiating contracts, and expanding market share.
- Grew key client accounts and built long-term relationships to sustain revenue growth.

## EDUCATION

### BACHELORS DEGREE - SOFTWARE ENGINEERING

Yoobee College of Creative Innovation | 2022-2024

### CERTIFICATE (LEVEL 5) - CYBER SECURITY

Yoobee College of Creative Innovation | 2023

### CERTIFICATE (LEVEL 5) - INFORMATION SECURITY & CUSTOMER SUPPORT

Yoobee College of Creative Innovation | 2022

## SKILLS

### Technical Skills

- Programming Languages: TypeScript, JavaScript, Python, HTML, CSS, SQL
- Frameworks and Libraries: React, Angular, Node.js, Jest
- Cybersecurity Tools: Datadog (SIEM), security alerts configuration, secure data archiving
- Development Tools: Git, Docker, Firebase, Visual Studio Code
- Testing and Debugging: Unit testing, code reviews, debugging with Jest
- API Development and Integration: RESTful APIs
- Databases: Firebase Realtime Database, basic SQL knowledge
- Other Technologies: ServiceNow (basic knowledge from recent applications), Chakra UI

### Soft Skills

- Problem-solving and critical thinking
- Strong communication and collaboration
- Customer service excellence
- Leadership and team mentoring
- Adaptability and resilience

## HOBBIES

- Tennis
- Mountain biking
- Retro gaming
- Reading
- Road trips & Camping
- Beach days