

Taysier Elshaikh

77 Mechanic Street, Westbrook, ME 04092

(207) 274-9565 Email: telshaikh@unc.edu

Ms. Elshaikh is a bilingual (English, Arabic) professional with extensive experience in medical interpretation within healthcare facilities in Maine. She completed a BS in Veterinary Medicine at Khartoum University, Sudan, which has given her a solid foundation in medical knowledge. Ms. Elshaikh also serves as the CEO of a home care agency in Westbrook, Maine, where she gained valuable experience in providing patient care and managing a healthcare team. She is skilled in creating effective care plans, conducting patient assessments, and maintaining accurate medical records. Ms. Elshaikh's background in healthcare, coupled with her experience in leadership and team management, makes her an excellent fit for a nursing position in a hospital setting.

Educational Background:

Nursing Program. GPA 3.97. 2016-2018

SMCC, South Portland, ME.

Bachelor's Degree in Veterinary Medicine. 1986-1992

Khartoum University.

Accelerated BS in Nursing. 2022-2023

University of New England.

**Graduation in August, 2023.

Professional Experience:

CEO, Easy Life, LLC Behavioral Health and Home Care Agency

October 2017– present

- Providing oversight and direction for direct support staff.
- Ensuring compliance with state and federal regulations regarding patient care.
- Developing and implementing care plans for clients with complex medical needs.
- Working with Care Coordinators to ensure the continuity of care for clients.
- Maintaining accurate and up-to-date medical records for all clients,
- Managing a team of 34 direct support workers and ensuring ongoing training and development.

Certified Medical Interpreter, Maine Medical Center, Portland, ME.

August 2015-present

- Providing linguistic and cultural mediation between healthcare providers and patients who have limited English Proficiency (LEP) or who are from diverse cultural backgrounds.
- Facilitating effective communication between healthcare providers and patients during appointments, consultations, and procedures.
- Ensuring accurate and complete interpretation of medical terminology and healthcare concepts
- Maintaining confidentiality and respecting the privacy of clients and their families.
- Advocating for patients' rights and ensuring that they receive appropriate care and services based on their cultural and linguistic needs

Manager, C.H.I.L.D. Center, UAE

April 2020 – May 2022

- Monitored the creation and implementation of individualized behavioral programs for children with intellectual disabilities.
- Supervised personnel in the application of ABA therapy and Shadow Teaching.

Pharmaceutical Sales Manager, Cairo, Egypt.

August 2010 – January 2015

- Communicating complex medical information to healthcare professionals, such as physicians and nurses, and providing education on product usage, safety, and efficacy.
- Building and maintaining relationships with healthcare providers to ensure they are informed about the latest medical products and services.
- Collaborating with cross-functional teams, including medical-affairs, to ensure that sales objectives are met and customers' needs are addressed.
- Providing excellent customer service to healthcare professionals and addressing their questions, concerns, and needs in a timely manner.

Operations Manager, Tabasheer Medical Company, Khartoum, Sudan.

Jan 2005 – July 2010

- Identified new market opportunities and developed plans for effective implementation through market surveys and research.
- Brought new international companies into the Sudan market and shepherded them through the government licensing process.

Founder, Help A Child! Nonprofit, Cairo, Egypt

Feb. 2001 – August 2008

- Identified children at-risk and connected them with social support and medical resources.

Other Experience/Training:

- Certified Nursing Assistant, state of Maine
- Basic Life Support CPR certified.
- Collaborative Institutional Training Initiative (CITI) Social and Behavioral Sciences Responsible Conduct of Research.
- Institute for Healthcare Improvement (IHI): *various basic certifications*.
- Behavioral Health Professional Certification, *Woodfords Family Services*, Maine, U.S. 2020.
- Personal Support Specialist, *Saco River Education*, Maine, U.S.. 2019.
- Train the Trainers courses in Paramedicals, *Coloplast Company*, Copenhagen, Denmark, 2002
- Training in Blood Derivatives, *Octapharma Company*, Cyprus, 2001
- Note Taking for Medical Interpreters, *Catholic Charities*, 2015.
- Special Topics in Medical Interpreting, *SMCC*, 2015.
- Medical Interpreter Course, *Maine Medical Center*, 2015.

Languages and Honors: * Honors Program at SMCC. * NIH sponsored fellowship recipient. * Fluent in Arabic, English, and Sudanese Arabic.